

QUALITY POLICY

The Management of SOLANO HORIZONTE, S.L. defines the Quality Policy in order to ensure the design, development, production, marketing, installation, and post-sale service of non-self-propelled agricultural machinery for soil works, seeders, fertilisers, harvesters, sprayers, and atomisers, in accordance with the requirements and needs of its clients, planning its quality objectives which are periodically reviewed and evaluated by the management team, measuring efficiency and taking the necessary steps to promote continuous improvement. It is based on the following key concepts:

1. The Quality Management System, based on the ISO 9001:2015 Standard, is constantly applied, understood, maintained and updated by SOLANO HORIZONTE, S.L. staff.
2. To consistently prevent errors, and should they occur, to detect and correct them, avoiding recurrence.
3. To ensure adequate and continuous training is provided to all our personnel with special emphasis in **continuous quality improvement**, to constantly improve the efficiency of our processes.
4. **To strictly comply with legal and regulatory requirements**, regulations and ordinances applicable to our activities, as well as other requirements that the company voluntarily subscribes to.
5. To increase the level of satisfaction of our clients, and to guarantee compliance with their requirements, needs and expectations, as well as with those of all our stakeholders. To this end, we are committed to ensuring that the service value chain for both national and international clients of Solano Horizonte is made up by:
 - Thorough technical capability
 - Strong commitment to timely service
 - The most fluid and open communication level with both the national and, especially, the international clients.
 - Practical innovation and cost efficiency.
7. The Management of SOLANO HORIZONTE, S.L. is committed to continue offering only products and services that ensure quality, guarantee and safety, to which end it will constantly apply the new technologies and the necessary technical and human resources to fulfil such commitments and, above all:

To continue improving our Quality Management System to be a leading company in the agricultural machinery sector and strive to achieve Total Quality, both for our own benefit and for that of those who trust in our company.

Thus, it is the responsibility of all personnel within the company to ensure full compliance with these guidelines and their implementation. To achieve this, the management is committed to providing all the human, technical, and financial resources necessary, and to periodically review the company's strategy, adapting it to the contextual changes that may occur.

SOLANO HORIZONTE has published and made available its Quality Policy in its website: <http://www.solano-horizonte.com>

texto.
D. Jose Luis Solano Baño

Gerente Solano Horizonte SL.